



Feedback form

Please fill out this feedback survey to help us better understand what you love about Suncoast Therapy Connections and where you think we need to improve. We want to know what we're doing well and what we need to work on, so we can continue to improve your experience with us. Thank you!

Helpfulness

How happy are you with how we helped to solve your problems and suggest solutions relevant to your goals?

Extremely happy Mostly Happy Happy Not so happy Not happy at all

Were you satisfied that our staff member communicated with you clearly and answered any questions that you had?

Extremely Satisfied Mostly satisfied Satisfied Not so satisfied Not satisfied at all

Efficiency

How satisfied are you with the timescales taken to respond to your needs?

Extremely Satisfied Mostly satisfied Satisfied Not so satisfied Not satisfied at all

Were you satisfied with the timescales taken to confirm appointments and receive reports?

Extremely Satisfied Mostly satisfied Satisfied Not so satisfied Not satisfied at all

Partnership

How happy are you with the way in which we have directly worked with you in your home?

Extremely happy Mostly Happy Happy Not so happy Not happy at all

Did the staff member make you feel valued throughout the services that were provided?

Extremely valued Mostly valued Valued Not so valued Not valued at all

Quality

How satisfied are you with the quality with which we provide our services?

Extremely Satisfied Mostly satisfied Satisfied Not so satisfied Not satisfied at all

Did you feel that the staff member was knowledgeable about the services that were provided and the solutions offered?

Extremely Mostly Knowledgeable Not so knowledgeable Not knowledgeable at all

On a scale of 1-10, with 1 being the least likely. Would you recommend Suncoast Therapy Connections to others who may require our services?

Do you have any additional comments or feedback?